Privacy notice

Information under Article 13 of Regulation (EU) 2016/679 (GDPR)

This notice explains how personal data is processed when you visit www.latavernadellarocca.com or contact the restaurant using the form, email or contact details published on the website.

THE DATA CONTROLLER

TAVERNA DELLA ROCCA S.R.L.

Piazza Nazioni Unite 17, 00019 Tivoli (RM), Italy
VAT no. 14507281005

info@latavernadellarocca.com / +39 0774 336384
PEC: tavernadr@legalmail.it

01 The data we collect

Browsing data. IP address, date and time of the request, resource accessed, response status and technical information about your browser and device, transmitted during the connection and processed by the systems that deliver and protect the website.

Data you provide. Your name, email address, telephone number and message, together with any information you choose to send for enquiries, quotations or reservations. The form forwards your enquiry to the restaurant's mailbox. The data comes directly from you or your browsing activity. Do not include health data, identity documents or other unnecessary information in the form.

02 Why we use your data

Enquiries, quotations and reservations: to respond and take steps at your request before entering into a contract, or to provide an agreed service (Article 6(1)(b) GDPR). For general communications unrelated to a contract, the legitimate interest is to respond to people who contact us (Article 6(1)(f)).

Operation and security: to make the website available, identify errors and prevent misuse, based on the legitimate interest in service continuity and protection (Article 6(1)(f)), while respecting users' rights.

Obligations and legal claims: to comply with applicable legal obligations (Article 6(1)(c)) and, where necessary, establish, exercise or defend legal claims (legitimate interest, Article 6(1)(f)). Form data is not used for newsletters, profiling or personalised advertising.

Use and retention

03 Providing data and retention

Contacting us is optional. The marked form fields are required to submit and handle your enquiry; alternatively, you can use email or telephone. The privacy checkbox confirms that you have read this notice: it does not request consent for marketing. Technical connection data is necessary to browse the website.

Enquiries and correspondence: for the time needed to respond and complete any follow-up to your enquiry. If a contractual relationship arises, relevant records are retained for its duration and subsequently for applicable legal obligations and limitation periods for legal claims.

Technical data: for the time needed to deliver, diagnose and secure the service. Data relating to an incident or dispute may be retained until it is resolved or as required by an authority. Once these needs cease, the data must be deleted or anonymised.

04 Who may access the data

Within their respective duties: the controller and authorised personnel; hosting, email, maintenance and IT support providers; advisers involved in compliance and legal claims; and authorities where disclosure is required. Providers processing data on the controller's behalf act as processors under Article 28 GDPR; parties with their own purposes and obligations act as independent controllers. Messages received are not published on the website.

05 Cookies and external links

The website does not activate profiling, advertising or visitor analytics cookies. Fonts are served locally. The video is hosted directly on this website, without third-party services or cookies. Google services are not contacted before map consent. Strictly necessary technical tools do not require consent (Article 122 of the Italian Privacy Code).

Google Maps loads within the page only after selecting "I consent, load the map". Google receives your IP address and browser data and may use cookies for its own purposes. You may decline without limiting the website, or withdraw consent with "Disable the map" or by closing the panel. Your choice is not saved: each new opening requires consent. Cookies already set by Google can be managed in your browser.

Links to Google Maps, YouTube, Facebook, Instagram, YourItaly and other websites open only on request. Their operators' notices apply, including retention and transfers outside the European Economic Area. For Google: policies.google.com/privacy and policies.google.com/technologies/cookies.

Your rights

06 Processing and transfers

Data is processed electronically and, where necessary to handle your enquiry, on paper, with restricted access and measures proportionate to the risks. The website does not make decisions based solely on automated processing that produce legal or similarly significant effects, and does not carry out profiling.

The use of technical providers may involve processing in countries other than the controller's country. Any transfers outside the European Economic Area must comply with Articles 44 et seq. GDPR: applicable adequacy decisions or appropriate safeguards, such as standard contractual clauses, with the necessary assessments and supplementary measures. You may ask the controller for information about recipients, processing locations and a copy of the safeguards applicable to the service concerned.

07 How to exercise your rights

In the circumstances and within the limits set by Articles 15-22 GDPR, you may request access to and a copy of your data, rectification, erasure and restriction of processing. Data portability applies to data you have provided that is processed by automated means on the basis of a contract or consent.

You may object to processing based on legitimate interests on grounds relating to your particular situation. Where processing is based on consent, you may withdraw it at any time without affecting the lawfulness of processing already carried out.

Write to the email address or certified email address (PEC) on the first page, or to the controller's postal address. Requests are normally free of charge. A response is provided without undue delay and within one month; this may be extended by two further months in the circumstances allowed by the GDPR, with notification within the first month. Your identity may need to be verified to protect your data.

08 Complaints and references

You may lodge a complaint with the Italian Data Protection Authority (www.garanteprivacy.it) or the competent supervisory authority where you habitually reside, work or believe the infringement occurred. Your right to seek a judicial remedy remains unaffected.

References: Regulation (EU) 2016/679; Italian Legislative Decree 196/2003, as amended; the Italian Data Protection Authority's decision of 8 May 2014 and Guidelines on cookies and other tracking tools of 10 June 2021. This notice covers the restaurant's website and the contacts described; external services have their own notices.